

-----Original Message-----

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Saturday, May 6, 2023 3:00 PM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Matthew Castrigno

Submission Time: May 6 2023 2:07PM

Email: matthew@castrigno.com

Telephone: 208-859-4276

Address: 1727 S Division Ave

Boise, ID 83706

Name of Utility Company: Idaho Power

Case ID: IPC-E-23-12

Comment: "Idaho Power could better serve their customers by allowing the to select the day of the month their autopay service drafts on the customers bank account. This is especially true for people like school teachers that get paid only once a month. Please make this change conditional for their rate request. It is the only time customers can get better service.

Thank you."

<https://puc.intranet.idaho.gov/apps/intranet/Comment> [Opens the PUC Intranet application]